

REQUESTING A TRANSLATOR FOR CLASS 7 KNOWLEDGE TESTS

Prior to requesting a translator, a client **must** complete a minimum of three (3) Class 7 driver knowledge tests using any combination of the following:

- a. English Audio
- b. English Assisted
- c. Driver Knowledge Testing System in English
- d. Driver Knowledge Testing System in any of the available foreign languages:
Amharic, Arabic, Chinese (Simplified), Chinese (Traditional), Cree, Dutch, Farsi, French, German, Hindi, Italian, Korean, Oromo, Polish, Portuguese, Punjabi, Russian, Somali, Spanish, Tagalog, Thai, Ukrainian, Urdu, Vietnamese

In order to request a translator after a minimum of three (3) Class 7 driver knowledge tests have been completed, the client **must** email Driver Programs and Licensing Standards (DPLS) at trans.driver.prog@gov.ab.ca and provide the following information:

- a. Full legal name
- b. Complete date of birth
- c. Current mailing address
- d. Contact email address
(Please be advised that if the client is opting to have someone else provide the contact email address due to a language barrier, the client consents to, authorizes and understands that DPLS may disclose their personal information to the third party e-mail address provided).
- e. Language of translation requested

DPLS may grant or refuse the use of a translator and will advise the client of the decision via email.

NOTE:

Clients are solely responsible for all scheduling and costs associated with knowledge testing and translator services (if applicable).